**Bug report sample 1:Web Project bug report**

**Summary:** In CTR (Click through ratio) ‘Total’ row calculation is wrong

**Product:** Example product  
**Version:** 1.0  
**Platform:** PC

**URL:** (Provide url of page where bug occurs)  
**OS/Version:** Windows 2000

**Status:** NEW  
**Severity:** Major  
**Priority:** P1  
**Component:** Publisher stats

**Assigned To:** developer@example.com  
**Reported By:** tester@example.com  
**CC:** manager@example.com

**Bug Description:**

**Reproduce steps:**

1) Go to page: (Provide URL of page where bug occurs)  
2) Click on ‘Publisher stats’ link to view publisher’s revenue detail stats date wise.  
3) On page (Provide URL of page where bug occurs) check CTR value in ‘Total’ row of CTR stats table.

Actual result: Calculation of ‘Total’ row in CTR table is wrong. Also Individual row CTR for each publisher is not truncated to 2 digits after decimal point. It’s showing CTR like 0.042556767.

Expected result: Total CTR= (Total clicks/Total searches)\*100

[Attach bug screenshot if any]

Please fix the bug.

**Now here is how we can report bug for above scenario:**

**Bug Name:** Application crash on clicking the SAVE button while creating a new user.  
**Bug ID:** The BUG Tracking tool will automatically create it once you save this.  
**Area Path:** USERS menu > New Users  
**Build Number:**/Version Number 5.0.1  
**Severity:** HIGH (High/Medium/Low)  
**Priority:** HIGH (High/Medium/Low)

**Assigned to:** Developer-X  
**Created By:** Your Name  
**Created On:** Date  
**Reason:** Defect

**Status:** New/Open/Active – Depends on the Tool you are using  
**Environment:** Windows 2003/SQL Server 2005

**Description:**  
Application crash on clicking the SAVE button while creating a new user, hence unable to create a new user in the application.

Steps To Reproduce:  
1) Logon into the application  
2) Navigate to the Users Menu > New User  
3) Filled all the fields  
4) Clicked on ‘Save’ button  
5) Seen an error page “ORA1090 Exception: Insert values Error…”  
6) See the attached logs for more information  
7) And also see the attached screenshot of the error page.

Expected: On clicking SAVE button should be prompted to a success message “New User has been created successfully”.

Save the defect/bug in the BUG TRACKING TOOL.